

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, June 3, 2009, at 1:30 p.m.

Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the May 6, 2009, Meeting – Corrections or Approval
4. Public Expressions
5. Proposed September 2009 Service Changes – Discussion (*Karl Otterstrom*)
6. Eastern Washington University Eagle Pass Contract Renewal Update – Information (*Mark Curtis*)
7. STA Service for the 2009 National Veteran’s Wheelchair Games – Information (*Molly Myers*)
8. First Quarter 2009 Performance Measures – Information (*Steve Blaska*)
9. March 2009 Financial Highlights – Information (*Jim Plaster*)
10. CEO Report – Information (*Susan Meyer*)
11. Committee Information*
 - a. First Quarter 2009 Financial Results Summary (*Jim Plaster*)
 1. First Quarter 2009 Capital Budget Status Report
 2. First Quarter 2009 Statement of Net Assets and Federal Grant Reports
 - b. April 2009 Operating Indicators (*Steve Blaska*)
 - c. Community Outreach and Involvement (*Molly Myers*)
12. Old or New Business
13. Committee Members’ Expressions
14. Next Meeting – **Wednesday, July 1, 2009**, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
15. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this document will be produced for people with disabilities. The facility is accessible for people who use wheelchairs. For these and other accommodations, please call 325-6094 or TTY (509) 232-6555 or email smillbank@spokanetransit.com at least forty-eight (48) hours in advance.