

Spokane Transit Authority
1230 West Boone Avenue
Spokane, Washington 99201-2686
(509) 325-6000

OPERATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

Wednesday, May 2, 2007, at 1:30 p.m.
Southside Conference Room

AGENDA

1. Call to Order
2. Introductions and Correspondence
3. Minutes of the April 4, 2007, Meeting – Corrections or Approval
4. Public Expressions
5. Draft 2008-2014 Transit Development Plan – Discussion (*Gordon Howell*)
6. Award of Contract for Supplemental Service Pilot Program for Paratransit Customers– Discussion (*Steve Blaska*)
7. Approval of Scope of Services for Medical Consultation for ADA Paratransit Eligibility Processing – Discussion (*Steve Blaska*)
8. Approval of Scope of Work for Pressure Washing and Painting of the Boone Avenue Garages – Discussion (*Steve Blaska*)
9. Potential Service Enhancements– Discussion (*Steve Blaska*)
10. Request for Authorization for the Capital Purchase of Twenty-two (22) Fareboxes and Twenty-two (22) Radios – Discussion (*Steve Blaska*)
11. Request for Authorization to Transfer Funds Between Selected Projects – Discussion (*Steve Blaska*)
12. First Quarter 2007 Performance Measures - Results – Information (*Steve Blaska*)
13. Draft 2007 Strategic Communications Plan – Information (*Molly Myers*)
14. CEO Report – Information (*Susan Meyer*)
15. Committee Information*
 - a. March 2007 Operating Indicators (*Steve Blaska*)
 - b. Community Outreach and Involvement (*Molly Myers*)
16. Old or New Business
17. Next Meeting - Wednesday, June 6, 2007, 1:30 p.m.
Southside Conference Room, 1230 West Boone Avenue
18. Adjourn

* No verbal briefings on information items will be given; however, staff will be prepared to answer any questions from Committee members.

Public expressions will be accepted at the beginning of the meeting, before votes are taken, and at the end of each meeting, and be limited to 3 minutes per person, per topic. Technical questions will be answered at the next meeting after staff has had a chance to properly research the answer. Legal questions will be deferred to counsel. Public expressions will not be allowed to disrupt proceedings and the Chairman maintains meeting management prerogative.

Upon request, alternative formats of this information will be produced for people with disabilities. Please call 325-6094 [TTY (509) 456-4327]. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call 325-6094 [TTY (509) 456-4327] at least forty-eight (48) hours in advance.