



## NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), Spokane Transit Authority will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

**Employment: Spokane Transit Authority** does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication: Spokane Transit Authority** will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in **Spokane Transit's** programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

**Modifications to Policies and Procedures: Spokane Transit Authority** will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in **Spokane Transit Authority** offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of **Spokane Transit Authority** should contact the office of:

**Susan Millbank, Accessibility Officer**

Spokane Transit Authority

1230 West Boone Avenue

Spokane, WA 99201

(509) 325-6094

(509) 232-6555 (TTY)

[smillbank@spokanetransit.com](mailto:smillbank@spokanetransit.com)

as soon as possible but no later than 5 working days before the scheduled event.

The ADA does not require the **Spokane Transit Authority** to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Send complaints that a program, service, or activity of **Spokane Transit Authority** is not accessible to persons with disabilities to **Susan Millbank, Accessibility Officer** in writing or accessible format within 30 days of the alleged violation.

**Spokane Transit Authority** will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

February 2009