

Spokane Transit Authority  
1230 West Boone Avenue  
Spokane, WA 99201-2686  
(509) 325-6000

## PERFORMANCE MONITORING & EXTERNAL RELATIONS COMMITTEE MEETING

Wednesday, July 10, 2024

1:30 p.m. – 3:00 p.m.

**STA Northside Conference Room**  
**Spokane Transit Authority**  
**1230 W. Boone Avenue, Spokane, WA**  
*w/Virtual Public Viewing Option Link Below*

### AGENDA

1. Call to Order and Roll Call
2. Committee Chair Report *(5 minutes)*
3. Committee Action *(15 minutes)*
  - A. Minutes of the June 5, 2024, Committee Meeting -- Corrections/Approval
  - B. Citizen Advisory Committee Charter Approval (Cortright)
4. Committee Action *(none)*
  - A. Board Consent Agenda
  - B. Board Discussion Agenda
5. Reports to Committee (30 minutes)
  - A. 2023 Paratransit Survey Results *(Cortright)*
  - B. Marketing & Communications Update *(Cortright)*
  - C. 2023 State Audit Report *(Meyer)*
6. CEO Report *(Meyer) (15 minutes)*
7. Committee Information (no discussion/staff available for questions)
  - A. May 2024 Operating Indicators *(Rapez-Betty)*
  - B. May 2024 Financial Results Summary *(Meyer)*
  - C. June 2024 Sales Tax Revenue *(Meyer)*
8. Review September 4, 2024, Meeting Agenda *(5 minutes)* (No August Meeting)
9. New Business *(5 minutes)*
10. Committee Members' Expressions *(5 minutes)*
11. Adjourn
12. Next Committee Meeting: Wednesday, September 4, 2024, at 1:30 p.m. in person. (No August Meeting)

Optional Virtual Link: [Join Here](#)

Password: **Members: 2024**

**Guests: 0724**

Call-in Number: 1-408-418-9388

Event #: 2491 107 4636

Agendas of regular Committee and Board meetings are posted the Friday afternoon preceding each meeting at the STA's website: [www.spokanetransit.com](http://www.spokanetransit.com). Discussions concerning matters to be brought to the Board are held in Committee meetings. The public is welcome to attend and participate. Spokane Transit assures nondiscrimination in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act. For more information, see [www.spokanetransit.com](http://www.spokanetransit.com). Upon request, alternative formats of this information will be produced for people who are disabled. The meeting facility is accessible for people using wheelchairs. For other accommodations, please call (509) 325-6094 (TTY Relay 711) at least forty-eight (48) hours in advance.